

Trouble Shooting - Power Operation

12/31/2013

Issue - Furniture will not recline

Power Button



Lock-out Switch



Transformer



- Step 1 Insure that all connections are properly attached with the appropriate snap connectors and the power cable plugged into a wall outlet that has power.
- Step 2 - When the lockout is enabled the transformer LED and the lockout LED will be green.
If the lockout is disabled, the LED on the transformer will be green, but the lockout LED will be off.
- Step - 3 - There is a connection between the Power Button and the Motor. If Steps 1 and 2 do not resolve the issue turn the stlye on its side and verfy that the connection (round 5 pin connector) between the motor and the Power Button is pressed firmly into the motor.

Note: There are two different motor connection systems

Loose Connection



Firm Connection



- Step - 4 If all connections are tight (Steps 1-3) then unplug the cable from the wall and wait 5 minutes before reconnecting the transformer cable to the wall outlet. This time allows the system to reset.
If it does not resolve the issue then order a Customer Connection Kit.